

Overview:

1) Place a note on the physical screen.

This is to show the computer is currently unavailable during the update!

2) Make sure we have a properly configured local/admin account and note the details.

3) Check remote access.

- if needed reset AD password to gain access and make a note of new/temp password.

4) Patches to DNS - Part1

- run CMD as Administrator
- notepad c:\Windows\System32\drivers\etc\hosts

Add the following lines:

```
10.1.1.208    WIN-UK0FBXZJ0BI
10.1.1.250    XEON1
10.1.1.93     trutops2023 trutops2023.nfad.local
10.1.1.242    MF0269 #mssql
```

5) Create temp folders - export profile data

Where `__username__` is the domain name username....

- Common profile folders are stored at `\\WIN-UK0FBXZJ0BI\user$__username__`

Open the above folder and create a subfolder, eg

- `\\WIN-UK0FBXZJ0BI\users$__username__\temp-ad-migration`

Within this create another folder, eg

- `\\WIN-UK0FBXZJ0BI\users$__username__\temp-ad-migration\file-quick-access`

Now copy Quick Access Pinned Folders here:

- From: %APPDATA%\Microsoft\Windows\Recent\AutomaticDestinations\
• To: \\WIN-UK0FBXZJ0BI\user\$_username_\temp-ad-migration\file-quick-access
- The following command template should work:
robocopy %APPDATA%\Microsoft\Windows\Recent\AutomaticDestinations\ \\WIN-UK0FBXZJ0BI\user\$_username_\temp-ad-migration\file-quick-access

6) Install Prerequisites

- Make sure windows is up to date
- Make sure SentinelOne is running ok
- Where an office account exists, make sure desktop/documents files have been synced with onedrive.
- Install RMM software as applicable.
- *Install Wazuh software as applicable.*

7) Create account on new AD server

8) Log desktop back in via new AD server

- Login as same user - do not give any local admin rights.
- Log office365 back in.
- Check outlook is syncinc
- Check onedrive is syncing.
- Pre-authenticate to old vantage server.
- Pre-authenticate to legacy/windows server.
- Recreate drive mappings (U:\ Drive)
- Log google back in where applicable.

9) Test and hand back to user!

Revision #2

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